

GSM STRENGTHEN THEIR TECHNICAL TEAM WITH TOP FLIGHT BUSINESS AND SYSTEMS ANALYST

Bar Code Printers

GSM Printer & Label Systems have recently appointed Aman Rai to increase their resource and capabilities in the technical support department.

Label Software

Martin Cameron, General Manager of GSM Printer & Label Systems, explained why they are investing heavily in their support function. "We have identified service as an important strategic driver in our industry. And we are determined that all our clients receive industry leading service when they are working with us.

Labels

Ribbons

We welcome Aman who has joined GSM as a Technical Support Analyst. She brings with her a wealth of experience in this field being able to support clients in the analysis of their business information systems and work flow processes. In addition, Aman has the capability to write and re configure programs to assist in the smooth integration of GSM's systems. We feel sure that this addition to our support team will be realised by our clients receiving increased levels of customer care in the pre sales, sales and post sales service and support areas."

Bar Code Scanners

Data Capture Systems

The life blood of any manufacturing organisation is the continual smooth operation of their plant and supply line. GSM has a large support and maintenance function that ensures their clients are always online and up to date. Aman, GSM's new Technical Support Analyst said, "The smooth operation of systems is critical to uninterrupted production with the correct parts arriving in the right place at the right time.

Bespoke Software

"Off the Shelf" Solutions

My objective is to ensure that our clients receive the best possible analysis and integration of our systems. We will highlight and design out any problem areas bringing best practice to the business & information systems and processes. The enabling IT will be developed so that mission critical areas have robust and stable operation."

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